

Notice on Confidentiality for Domestic Violence Victims

Pursuant to New York Insurance Law, Section 2612, it is unlawful for any insurance company to refuse to renew, deny or cancel any insurance policy; charge an increased premium; set a limit of coverage and/or base its fees for writing or renewing an insurance policy based solely on an individual being a victim of domestic abuse.

If an Esurance Insurance Company customer and/or the customer's child, who is a victim of domestic violence, present Esurance Insurance Company with a valid Order of Protection, Esurance Insurance Company will take appropriate steps to protect the customer, as well as any child residing with the customer.

The information protected will include the name, address, and telephone number of Esurance's customer and/or child as well as any person providing services covered, under the Esurance Insurance Policy, pursuant to the valid Order of Protection. Any Orders of Protection, obtained by victims of domestic violence, as well as an alternative address and/or telephone number can be presented to Esurance by sending the Order of Protection to the following:

Esurance Customer Service
PO Box 5250
Sioux Falls, SD 57117-5250
Fax: 1-800-926-2869

If you have any questions, however, please give us a call at 1-800-ESURANCE (1-800-378-7262). We're here to help you 24 hours a day, 7 days a week.

New York State Domestic and Sexual Violence Hotline — 1-800-621-HOPE (4673) — can provide you additional information and resources available in your community.