

For questions about your policy, please call: 1-800-926-6012

**Esurance Insurance Company** 650 Davis Street San Francisco, CA 94111-1904

**Important:** Please read your Personal Auto Policy carefully as it contains language which may restrict or exclude coverage, particularly to drivers of your vehicle that are residents of your household and not listed on the policy. The policy specifically addresses who may use your vehicle and under what conditions coverage will be afforded. You may purchase additional coverage by contacting the Company.

**Fraud Statement:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false material information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

WHEN THIS POLICY IS ISSUED, AND WHEN THIS POLICY IS RENEWED, WE RELY UPON THE TRUTH AND ACCURACY OF THE REPRESENTATIONS MADE IN THE APPLICATION FOR THIS INSURANCE. YOUR APPLICATION, THE POLICY TERMS AND CONDITIONS, ALL OTHER FORMS WE PROVIDE TO YOU AND ENDORSEMENTS ISSUED BY US, ARE PART OF, AND FORM YOUR POLICY.

### **CONTENTS**

PERSONAL AUTOMOBILE POLICY	1
INSURING AGREEMENT	1
DEFINITIONS APPLICABLE TO ALL COVERAGES	1
PART I: LIABILITY COVERAGE	4
INSURING AGREEMENT	4
ADDITIONAL DEFINITIONS FOR PART I: LIABILITY COVERAGE	4
SUPPLEMENTARY PAYMENTS	4
EXCLUSIONS FOR PART I: LIABILITY COVERAGE	5
LIMIT OF LIABILITY	
FINANCIAL RESPONSIBILITY	8
OTHER INSURANCE	
PART II: MEDICAL PAYMENTS COVERAGE	8
INSURING AGREEMENT	8
ADDITIONAL DEFINITIONS FOR PART II: MEDICAL PAYMENTS	
COVERAGE	
EXCLUSIONS FOR PART II: MEDICAL PAYMENTS COVERAGE	9
LIMIT OF LIABILITY	10
OTHER INSURANCE	
PART III: UNINSURED MOTORIST COVERAGE	
INSURING AGREEMENT – UNINSURED MOTORIST COVERAGE	11
ADDITIONAL DEFINITIONS FOR PART III: UNINSURED MOTORIST	
COVERAGE	
EXCLUSIONS FOR PART III: UNINSURED MOTORIST COVERAGE	
LIMIT OF LIABILITY	
OTHER INSURANCE	
PART IV: COVERAGE FOR PHYSICAL DAMAGE TO AN AUTO	
INSURING AGREEMENT: COLLISION COVERAGE	
INSURING AGREEMENT: COMPREHENSIVE COVERAGE	
ADDITIONAL DEFINITIONS FOR PART IV: COVERAGE FOR PHYSICA	
DAMAGE TO AN AUTO	
RENTAL REIMBURSEMENT COVERAGE	
CUSTOM PARTS AND EQUIPMENT COVERAGE	
TOWING AND LABOR COVERAGE	
AUTO LOAN/LEASE COVERAGE	
EXCLUSIONS FOR PART IV: COVERAGE FOR PHYSICAL DAMAGE T	
AUTO	
LIMIT OF LIABILITY	
PAYMENT OF LOSS	
LOSS PAYABLE CLAUSE	
NO BENEFIT TO BAILEE	
OTHER SOURCES OF RECOVERY	22
1000 MO 04 10	

APPRAISAL	22
PART V: INSURED'S DUTIES AFTER AN ACCIDENT OR LOSS	
PART VI: GENERAL PROVISIONS APPLICABLE TO ALL COVERAGE	£ 23
BANKRUPTCY	23
CHANGES	23
CONCEALMENT OR MISREPRESENTATION	24
LEGAL ACTION AGAINST US	
OUR RIGHT TO RECOVER PAYMENT - SUBROGATION	24
POLICY PERIOD AND TERRITORY	
TERMINATION	
1. Cancellation	
2. Nonrenewal	
3. Automatic Termination	
4. Other Termination Provisions	
PAYMENT OF PREMIUM	
TRANSFER OF YOUR INTEREST IN THIS POLICY	
CONFORMITY WITH STATUTE	
TWO OR MORE AUTO POLICIES	28
MISSOURI PROPERTY AND CASUALTY INSURANCE GUARANTY	
ASSOCIATION COVERAGE LIMITATION	
OFFICER'S SIGNATURE	28

#### PERSONAL AUTOMOBILE POLICY

#### **INSURING AGREEMENT**

When "we" agree to issue this policy, and when "we" agree to renew this policy, "we" rely upon the truth and accuracy of the information "you" provide to "us" and the representations made by "you" in "your" Application for this insurance and at the time of each renewal. "Your" Application, the policy terms and conditions, all other forms "we" provide to "you", and Endorsements issued by "us", are part of, and form, "your" policy. The duties and obligations imposed by this policy shall be binding upon "you", "family members", and any insured seeking coverage or benefits under this policy.

In return for "your" premium payment, "we" agree to insure "you" subject to all of the terms of this policy as follows:

#### **DEFINITIONS APPLICABLE TO ALL COVERAGES**

The following definitions, in their singular, plural, and possessive forms, apply throughout this policy when printed in "boldface italics within quotation marks".

- 1. "You" and "your" refer to:
  - **A.** The named insured(s) shown on the Declarations page;
  - **B.** The spouse of the named insured if that spouse is a resident of the named insured's household during the policy period.

If the spouse ceases to be a resident of the named insured's household during the policy period or prior to the inception of this policy, that spouse will be considered "you" and "your" under this policy, but only until the earliest of:

- (1) 30 days after the spouse ceases to reside with the named insured;
- (2) The effective date of another policy listing that spouse as an insured;
- (3) The end of the policy period; or
- (4) Cancellation of this policy.
- 2. "We", "us", and "our" refer to the Company providing this insurance, as shown on the Declarations page.
- 3. "Accident" means a sudden, unexpected, and unintended event.
- **4.** "Auto" means a land motor vehicle:
  - **A.** Registered under the applicable motor vehicle laws;
  - **B.** Designed principally for operation upon public roads;
  - C. With more than three load-bearing wheels; and
  - **D.** With a gross vehicle weight rating (as determined by the manufacturer's specifications) of 10,000 pounds or less.

1000 MO 04 10 Page 1 of 28

- **5.** "Bodily injury" means bodily harm, sickness, or disease, including death that results from bodily harm, sickness, or disease.
- **6.** "Business" includes trade, profession, or occupation.
- 7. "Covered auto" means:
  - **A.** Any vehicle identified on "your" Declarations page;
  - B. A "newly acquired auto":
  - C. Any "trailer" titled to "you"; or
  - **D.** Any "auto" or "trailer" while used as a temporary substitute for any other "auto" or "trailer" described in this definition which is out of normal use due to:
    - (1) Breakdown;
    - (2) Repair;
    - (3) Loss; or
    - (4) Destruction.
- **8.** "Depreciation" means the decline in value due to wear and tear and/or obsolescence.
- **9.** "Family member" means:
  - **A.** Any person related to "you" by blood, marriage, or adoption who is a resident of "your" household; and
  - **B.** "Your" ward or foster child who resides in "your" household.
- **10.** "*Loss*" means:
  - **A.** Sudden, direct, and unintended physical damage; or
  - **B.** Theft.
- 11. "Minimum limits" refers to the following limits of liability to be provided under an automobile liability insurance policy, as required by Missouri law, if liability coverage under this policy is provided on a split-limit basis:
  - **A.** \$25,000 for each person, subject to \$50,000 for each "accident" with respect to "bodily injury"; and
  - **B.** \$10,000 for each "accident" with respect to "property damage".
- 12. "Newly acquired auto" means an "auto" that "you" become the "owner" of during the policy period, if:
  - **A.** "You" pay any additional premium due for coverage under this policy;
  - B. "We" insure all other "autos" "you" "own";
  - C. No other insurance policy provides coverage for the "auto"; and
  - **D.** Subject to the following conditions:
    - (1) If the "auto" "you" acquire replaces an "auto" shown on the Declarations page, that acquired "auto" will have the same coverage as the "auto" it replaces. Coverage will begin when "you" become the "owner" of the acquired "auto". "You" must ask "us" to insure a replacement "auto" within 30 days after "you" become the "owner" if "you" want to continue any coverage "you" had under Part IV: Coverage for Physical Damage to an Auto after those initial 30 days.
    - (2) If the "auto" "you" acquire replaces an "auto" shown on the Declarations page, and the replaced "auto" did not have coverage under Part IV: Coverage for Physical Damage to an Auto, "you" may add this coverage for the replacement "auto". The added coverage will not be effective until after "we" receive "your" written request and "we" agree to add the coverage.

1000 MO 04 10 Page 2 of 28

- (3) If the "auto" "you" acquire is in addition to the "autos" shown on the Declarations page, that added "auto" will have the same coverage as the "auto" on the Declarations page with the broadest coverage if "you" ask "us" to insure the additional "auto" within 30 days after "you" become the "owner". If "you" ask "us" in writing to insure the additional "auto" within 30 days after "you" became the "owner", coverage will begin when "you" became the "owner" of the "auto".
- (4) If the "auto" "you" acquire is in addition to the "autos" shown on the Declarations page, and "you" do not ask "us" in writing to insure the additional "auto" within 30 days after "you" become the "owner", no coverage will be provided for the additionally acquired "auto" until after "you" ask "us" in writing to insure the additional "auto" and "we" agree to insure the "auto".
- (5) If no "auto" on the policy has coverage under Part IV: Coverage for Physical Damage to an Auto, "you" may add this coverage for the acquired "auto". The added coverage will not be effective until after "we" receive "your" request and "we" agree to add the coverage.
- (6) If "you" ask "us" in writing to increase any of "your" limits, the increase will not be effective until after "we" receive "your" request and "we" agree to increase the limits.
- **13.** "Occupying" means:
  - A. In;
  - **B.** Upon; or
  - **C.** Getting in, on, out, or off.
- **14.** "Own" and "owned", with respect to a motor vehicle means:
  - **A.** Titled to that person under motor vehicle laws; or
  - **B.** Leased under a written agreement for a continuous period of at least six months.
- **15.** "Owner" means a person:
  - A. To whom a motor vehicle is titled under motor vehicle laws; or
  - **B.** To whom a motor vehicle is leased under a written agreement for a continuous period of at least six months.
- **16.** "*Property damage*" means the physical damage of, destruction of, or loss of use of, tangible property.
- **17.** "Trailer" means a vehicle designed to be pulled by a private passenger "auto", which is not used:
  - **A.** As an office, store, or for commercial display purposes;
  - **B.** To transport passengers; or
  - **C.** As a primary residence.

1000 MO 04 10 Page 3 of 28

#### **PART I: LIABILITY COVERAGE**

#### **INSURING AGREEMENT**

Subject to the Limits of Liability, "we" will pay damages for "bodily injury" and "property damage" for which any "insured" becomes legally responsible because of an auto "accident". "We" will settle or defend as "we" deem appropriate, any claim or lawsuit. However, "we" will not pay for punitive or exemplary damages under Part I. In addition to "our" limit of liability, "we" will pay costs "we" incur when "we" defend an "insured". "Our" duty to settle or defend ends when "our" limit of liability for this coverage has been exhausted by payment of judgments or settlements, or the limit is paid into a court that has jurisdiction. "We" have no duty to defend any lawsuit or settle any claim for "bodily injury" or "property damage" not covered under this policy.

#### ADDITIONAL DEFINITIONS FOR PART I: LIABILITY COVERAGE

- 1. "Insured" as used in Part I means:
  - **A.** "You" or any "family member" for the ownership or operation of any "auto" or trailer while towed by or attached to a "covered auto";
  - **B.** Any person using a "covered auto" with permission from "you" or a "family member";
  - **C.** For a "covered auto", any person or organization but only with respect to vicarious responsibility for acts or omissions of an insured person described in **1.A** or **1.B** above; or
  - D. For any "auto" or "trailer" other than a "covered auto", any other person or organization but only with respect to vicarious responsibility for the acts or omissions of "you" or a "family member". This Provision 1.D. applies only if the person or organization does not "own" or hire the "auto" or "trailer".

However, the following are not "insureds" under Part I if the provisions of Section 2679 of Title 28, United States Code, as amended, require the Attorney General of the United States to defend that person or organization in any civil action for "bodily injury" or "property damage" arising out of the "accident":

- **A.** The United States of America or any of its agencies.
- **B.** Any person with respect to "bodily injury" or "property damage" resulting from the operation of an "auto" by that person as an employee of the United States Government.

#### SUPPLEMENTARY PAYMENTS

In addition to "our" limit of liability, "we" will pay on behalf of the "insured":

- 1. Up to \$250 for the cost of bail bonds required because of an "accident" or traffic law violation resulting from an "accident". The "accident" must result in "bodily injury" or "property damage" covered under this policy. "We" have no duty to apply for or furnish this bond.
- 2. Premiums on appeal bonds and bonds to release attachments in any lawsuit "we" defend. "We" are not required to apply for or provide these bonds. "We" also are not required to purchase a bond in an amount that is greater than "our" limit of liability.
- 3. Interest accruing after a judgment is entered in any lawsuit "we" defend, and only on that part of the judgment:
  - **A.** For which "we" are responsible; and
  - **B.** That does not exceed "our" limit of liability.

1000 MO 04 10 Page 4 of 28

"Our" duty to pay interest ends when "we" offer to pay, or have deposited with the court, that part of the judgment which does not exceed "our" limit of liability for this coverage. This does not apply if "we" have not been given notice of lawsuit or the opportunity to defend an "insured".

- **4.** Up to \$200 a day for loss of earnings, but not other income, because of attendance at hearings or trials at "our" request.
- 5. Other reasonable expenses incurred at "our" request.

#### **EXCLUSIONS FOR PART I: LIABILITY COVERAGE**

(Read carefully. If any of the exclusions below apply, coverage will not be afforded under Part I.)

- 1. "We" have no duty to defend and do not provide Liability Coverage for any "insured":
  - **A.** Who intentionally causes, or directs another to cause, "bodily injury" or "property damage".
  - **B.** For "bodily injury" or "property damage" that results, or is reasonably expected to result from the acts of any "insured".
  - C. For "property damage" to property owned or being transported by that "insured".
  - **D.** For "property damage" to property:
    - (1) Rented to:
    - (2) Used by; or
    - (3) In the care of;

that "insured".

This Exclusion **1.D.** does not apply to:

- (1) "Property damage" to a residence or private garage unless that residence or garage is owned by "you" or another "insured"; or
- (2) Any "auto" being used by an "insured" that is:
  - (i) Loaned for demonstration purposes or as a replacement for a "covered auto" while it is out of use because of breakdown, repair, or servicing; and
  - (ii) Owned by a person, firm, or occupation engaged in the business of selling, repairing, or servicing motor vehicles.
- **E.** For "bodily injury" to an employee of that "insured" during the course of employment. This Exclusion **1.E.** does not apply to "bodily injury" to a domestic employee unless workers' compensation benefits are required or available for that domestic employee.
- **F.** For that "insured's" liability arising out of the ownership or operation of any vehicle while it is used as a public or livery conveyance, or used to carry property for compensation or a fee. This Exclusion 1.F. applies to, but is not limited to, the delivery of magazines, newspapers, food, or any other products. However, this Exclusion 1.F. does not apply to shared-expense car pools.
- **G.** While employed or otherwise engaged in the "business" of:
  - (1) Selling:
  - (2) Leasing;
  - (3) Repairing;
  - (4) Testing;
  - (5) Servicing;
  - (6) Storing;
  - (7) Parking;
  - (8) Cleaning; or
  - (9) Delivering;

1000 MO 04 10 Page 5 of 28

vehicles designed for use mainly on public highways.

This Exclusion **1.G.** does not apply to the ownership, maintenance, or use of a "covered auto" by:

- (1) "You"; or
- (2) Any "family member".
- **H.** Maintaining or using any vehicle while that "insured" is employed or otherwise engaged in any "business" (other than farming or ranching). This Exclusion 1.H. does not apply to business use of a "covered auto" by an "insured" that has been disclosed to "us" and for which all applicable premiums have been paid.
- **I.** Using a vehicle without permission of its "owner" to do so. This Exclusion **1.1.** does not apply to a "family member" using a "covered auto" "owned" by "you".
- **J.** For "bodily injury" or "property damage" resulting from exposure to radioactive or nuclear material, or otherwise covered under any nuclear energy liability insurance policy.
- **K.** For "bodily injury" or "property damage" resulting from the operation of a vehicle as an employee of the United States Government and acting within the scope of that employment. This Exclusion **1.K.** applies when the provisions of the Federal Tort Claims Act apply.
- **L.** For "bodily injury" or "property damage" resulting from the intentional discharge, dispersal, or release of radioactive, nuclear, biological, chemical, or other hazardous materials, or from exposure to those materials.
- M. Any liability assumed by an "insured" under any contract or agreement by "you" or a "family member". This Exclusion 1.M. does not apply to "property damage" to any "auto" being used by an "insured" that is:
  - (1) Loaned for demonstration purposes or as a replacement for a "covered auto" while it is out of use because of breakdown, repair, or servicing; and
  - (2) Owned by a person, firm, or occupation engaged in the business of selling, repairing, or servicing motor vehicles.
- **N.** For "bodily injury" to "you" or any "family member" or any "insured". However, this Exclusion 1.N. applies only to the extent the damages exceed the "minimum limits".
- **O.** For "bodily injury" or "property damage" resulting from the use of any "auto" or trailer as a residence or premises, or for office or display purposes.
- 2. "We" do not provide Liability Coverage for the ownership, maintenance, or use of:
  - **A.** Any vehicle which:
    - (1) Has fewer than four wheels; or
    - (2) Is designed mainly for use off public roads.

This Exclusion **2.A.** does not apply:

- (1) While such vehicle is being used by an "insured" in a medical emergency; or
- (2) To a "trailer".
- **B.** Any vehicle, other than a "covered auto", which is:
  - (1) "Owned" by "you"; or
  - (2) Furnished or available for "your" regular use.
- **C.** Any vehicle, other than a "covered auto", which is:
  - (1) "Owned" by any "family member"; or
  - (2) Furnished or available for the regular use of any "family member".

This Exclusion **2.C.** does not apply to "you" while "you" are maintaining or "occupying" any vehicle which is:

- (1) "Owned" by any "family member"; or
- (2) Furnished or available for the regular use of any "family member".

1000 MO 04 10 Page 6 of 28

- **D.** Any vehicle while competing in, or practicing or preparing for, any prearranged or organized racing, stunting, or speed contest.
- **E.** Any vehicle located inside a facility designed for racing or high performance driving for the purpose of:
  - (1) Competing in any prearranged or organized racing, stunting, or speed contest;
  - (2) Practicing or preparing for any prearranged or organized racing, stunting, or speed contest; or
  - (3) Participating in any racing school, driving school, driver training, skills training, race driving experience, or racing adventure program.
- **F.** A "covered auto" while leased or rented to others.
- 3. "We" will not pay for punitive or exemplary damages under this Part I.
- **4.** If a court with proper jurisdiction determines that an exclusion is invalid or unenforceable because it does not satisfy the minimum requirements of the Missouri Motor Vehicle Financial Responsibility Law, the exclusion will apply to the extent that the limits of liability for this coverage exceed the *"minimum limits"*.

#### LIMIT OF LIABILITY

- 1. The applicable limit of liability for each person is "our" maximum limit of liability for all damages for "bodily injury" to a person, including, but not limited to, damages for:
  - **A.** Loss of society;
  - **B.** Loss of companionship;
  - **C.** Loss of services;
  - **D.** Loss of consortium; and
  - E. Wrongful death;

which may arise as a result of "bodily injury" sustained by any one person in any one "auto" "accident". Subject to this limit for each person, the limit of liability shown on the Declarations page for each accident for Bodily Injury Liability is "our" maximum limit of liability for all damages for "bodily injury" resulting from any one "auto" "accident".

- 2. The applicable limit of liability for each accident for Property Damage Liability is "our" maximum limit of liability for all "property damage" resulting from any one "auto" "accident".
- 3. The applicable limit of liability is the most "we" will pay regardless of the number of:
  - A. "Insureds":
  - **B.** Claimants:
  - C. Claims;
  - D. Claims made;
  - E. Lawsuits filed;
  - **F.** Vehicles or premiums shown in the Declarations page; or
  - **G.** Vehicles involved in the "accident".
- 4. The limit of liability for each person and each accident shown on the Declarations page for "bodily injury" shall apply to all "bodily injury" sustained in the "accident", and the limit of liability shown on the Declarations page for "property damage" shall apply for all "property damage" caused by an "insured" in any one "accident".

1000 MO 04 10 Page 7 of 28

- 5. A "covered auto" and a "trailer" are considered to be one "auto". Therefore, the limits of liability will not be increased or stacked for an "accident" involving a "covered auto" that has an attached "trailer".
- **6.** No one will be entitled to receive duplicate payments for the same elements of damages under this policy or any other source.

#### FINANCIAL RESPONSIBILITY

When this policy is certified as future proof of financial responsibility, this policy shall comply with the law to the extent required. If "we" make a payment that "we" would not have made if this policy was not certified as proof of financial responsibility, the "insured" must reimburse "us" for such payment.

#### **OTHER INSURANCE**

If there is other applicable liability insurance available under one or more policies or provisions of coverage, "we" will pay only "our" share of the damages. "Our" share is the proportion that "our" limit of liability bears to the total of all applicable limits. However, any insurance "we" provide for a vehicle "you" do not "own", including any temporary substitutes, shall be excess over any other collectible insurance, self-insurance, or bond.

#### PART II: MEDICAL PAYMENTS COVERAGE

#### INSURING AGREEMENT

In return for "your" premium payment for Medical Payments Coverage, and subject to the limits of liability specified in "your" Declarations page:

- 1. "We" will pay reasonable expenses incurred by an "insured" for necessary medical and funeral services because of "bodily injury":
  - A. Caused by a motor vehicle "accident"; and
  - B. Sustained by an "insured".
  - "We" will pay only those expenses incurred and reported to "us" within one year from the date of the "accident". However, no claim will be denied for failure to provide notice under this Part II, unless the failure prejudices "our" rights.
- 2. "We" reserve the right to review, or have another party review on "our" behalf, the expenses to determine if they are reasonable and necessary for diagnosis and treatment of the "bodily injury". "We" may also use independent sources of information selected by "us" to determine if any medical expense is reasonable and necessary. These sources may include, but are not limited to:
  - A. Physical exams paid for by "us" and conducted by physicians "we" select;
  - **B.** Review of medical files; or
  - **C.** Published sources of medical expense information including information available from computer databases.
- **3.** "We" may refuse to pay for any medical expense that is unreasonable because the fee for the service is greater than the fee which is usual and customary for the geographic location in which the service is rendered. "We" may also refuse to pay for any medical expense because the service rendered is unnecessary for the treatment of the "bodily injury" sustained.

1000 MO 04 10 Page 8 of 28

#### ADDITIONAL DEFINITIONS FOR PART II: MEDICAL PAYMENTS COVERAGE

- 1. "Insured" as used in Part II means:
  - A. "You" or any "family member" while "occupying" an "auto"; or
  - **B.** Any other person while "occupying" a "covered auto" with the permission of "you" or a "family member".
- 2. "Motor vehicle" as used in Part II means a land motor vehicle designed for use principally on public roads.

# EXCLUSIONS FOR PART II: MEDICAL PAYMENTS COVERAGE (Read carefully. If any of the exclusions below apply, coverage will not be afforded under Part II.)

"We" do not provide Medical Payments Coverage for any "insured" for "bodily injury":

- 1. Sustained while "occupying" any motorized vehicle having fewer than four wheels.
- 2. Sustained while "occupying" a "covered auto" when it is being used as a public or livery conveyance, or used to carry property for compensation or a fee. This Exclusion 2 applies to, but is not limited to, the delivery of magazines, newspapers, food, or any other products. However, this Exclusion 2 does not apply to:
  - A. Shared-expense car pools; or
  - **B.** A delivery of property by an "insured" as a volunteer.
- **3.** Sustained while "occupying" any vehicle located for use as a residence or premises, or for office or display purposes.
- **4.** Occurring during the course of employment if workers' compensation benefits are required or available for the "bodily injury".
- 5. Sustained while "occupying", or when struck by, any vehicle, other than a "covered auto", which is:
  - **A.** "Owned" by "you"; or
  - **B.** Furnished or available for "your" regular use.
- **6.** Sustained while "occupying", or when struck by, any vehicle, other than a "covered auto", which is:
  - A. "Owned" by any "family member"; or
  - **B.** Furnished or available for the regular use of any "family member". This Exclusion 6 does not apply to "you".
- 7. Sustained while "occupying" a vehicle without permission of its "owner" to do so. This Exclusion 7 does not apply to a "family member" using a "covered auto" which is "owned" by "you".
- 8. Sustained while "occupying" any "auto" when it is being used in the "business" of an "insured". This Exclusion 8 does not apply to "bodily injury" sustained by an "insured" if that "business" use has been disclosed to "us" and all applicable premiums have been paid.
- **9.** Caused by or as a consequence of:

1000 MO 04 10 Page 9 of 28

- **A.** Discharge of a nuclear weapon (even if accidental);
- **B.** War (declared or undeclared);
- C. Civil war:
- **D.** Insurrection:
- **E.** Rebellion or revolution; or
- **F.** Any action taken by any governmental unit or by agents of any governmental unit to respond to, defend against, or otherwise taken to prevent or diminish the likelihood of an attack or perceived threat.
- **10.** From nuclear reactions, radiation; bio-chemical attack, accidental or intentional discharge or dispersal of harmful biological material, or other chemical or hazardous material, for any purpose other than its safe and useful purpose.
- **11.** Sustained while "occupying" any vehicle competing in, or practicing or preparing for, any prearranged or organized racing or speed contest.
- **12.** Sustained while "*occupying*" any vehicle located inside a facility designed for racing or high performance driving for the purpose of:
  - **A.** Competing in;
  - **B.** Practicing or preparing for any prearranged or organized racing or speed contest, or
  - **C.** Participating in any racing school, driving school, driver training, skills training, race driving experience, or racing adventure program.
- **13.** While "occupying" a "covered auto" while it is leased or rented to others or provided in exchange for any form of compensation. This Exclusion **13** does not apply to "you" or a "family member".
- **14.** That is intentional or self-inflicted by the "insured" or inflicted on an "insured" at the request of that "insured".
- 15. If the United States Government is liable under the Federal Tort Claims Act.
- **16.** When other insurance is afforded, or would have been afforded, under a nuclear energy liability insurance but for the exhaustion of its limit of liability.

#### LIMIT OF LIABILITY

- 1. The limit of liability shown on the Declarations page for this coverage is "our" maximum limit of liability for each person injured in any one "accident". This is the most "we" will pay regardless of the number of:
  - A. "Insureds";
  - B. Claims made;
  - C. Vehicles or premiums shown in the Declarations page; or
  - **D.** Vehicles involved in the "accident".
- 2. No one will be entitled to receive duplicate payments under this policy for the same element of damages.
- **3.** Any amount payable to the *"insured"* under this **Part II** will be reduced by any amount paid or payable for the same expense under:
  - A. Part I: Liability Coverage for which premium has been paid under this policy; and
  - **B.** Underinsured Motorist Coverage for which premium has been paid under this policy.

1000 MO 04 10 Page 10 of 28

#### OTHER INSURANCE

If there is other applicable auto medical payments insurance, "we" will pay only "our" share of the expenses. "Our" share is the proportion that "our" limit of liability bears to the total of all applicable limits. However, any insurance "we" provide with respect to an "insured" who is "occupying" a vehicle other than a "covered auto", will be excess over any other "auto" insurance providing medical payments coverage.

#### PART III: UNINSURED MOTORIST COVERAGE

#### INSURING AGREEMENT – UNINSURED MOTORIST COVERAGE

In return for payment of the premium for this coverage when due, and subject to the limits of liability, "we" agree with "you" as follows:

- 1. "We" will pay compensatory damages that an "insured" is legally entitled to recover from the "owner" or operator of an "uninsured motor vehicle" because of "bodily injury":
  - A. Sustained by an "insured"; and
  - **B.** Caused by an the operation of an "uninsured motor vehicle".

The liability of that "owner" or operator for these damages must arise out of the ownership, maintenance, or use of the "uninsured motor vehicle".

#### ADDITIONAL DEFINITIONS FOR PART III: UNINSURED MOTORIST COVERAGE

- 1. "Insured" as used in Part III means:
  - A. "You":
  - **B.** Any "family member";
  - C. Any other person "occupying" a "covered auto" with permission from "you" or a "family member"; or
  - **D.** Any person who is legally entitled to recover because of "bodily injury" to "you", a "family member", or any person "occupying" a "covered auto" with "your" permission.
- 2. "Uninsured motor vehicle" means a land motor vehicle or "trailer" of any type:
  - **A.** To which no bodily injury liability bond or policy applies at the time of the "accident".
  - **B.** To which a bodily injury liability bond or policy applies at the time of the "accident" but its limit for bodily injury liability is less than the "minimum limits".
  - **C.** Which is a hit-and-run vehicle whose operator or "owner" cannot be identified and which causes "bodily injury" provided the "insured" or someone on his or her behalf:
    - (1) Reports the "accident" to the police or civil authority within 24 hours; or
    - (2) Reports the "accident" to the police as soon as practicable after the "accident".
  - **D.** To which a bodily injury liability bond or policy applies at the time of the "accident" but the bonding or insuring company:
    - (1) Denies coverage; or
    - (2) Is or becomes insolvent within two years of the date of the accident.

However, "uninsured motor vehicle" does not include any vehicle or equipment:

**A.** Operated on rails or crawler treads.

1000 MO 04 10 Page 11 of 28

- **B.** Designed mainly for use off public roads while not on public roads.
- **C.** While located for use as a residence or premises.
- **D.** That is lawfully self-insured, except a self insurer that is or becomes insolvent.
- **E.** That is "owned" by any federal, state, or local government or agency.
- **F.** That is a "covered auto".

# EXCLUSIONS FOR PART III: UNINSURED MOTORIST COVERAGE (Read carefully. If any of the exclusions below apply, coverage will not be afforded under Part III.)

- 1. "We" do not provide coverage under this Part III for "bodily injury" sustained by any "insured":
  - **A.** While "occupying" any motor vehicle that is "owned" or available for the regular use of "you" or a "family member". This Exclusion 1.A. does not apply to:
    - (1) A "covered auto" that is insured under this Part III; or
    - (2) "You" with respect to the portion of damages that is less than or equal to the minimum limits of uninsured motorist coverage required by Missouri law.
  - **B.** While "occupying" a "covered auto" when it is being used as a public or livery conveyance, or used to carry property for compensation or a fee, including, but not limited to, the delivery of magazines, newspapers, food, or any other products. However this Exclusion **1.B.** does not apply to a shared expense car pool.
  - **C.** Using a vehicle without permission to do so. This Exclusion **1.C.** does not apply to a *"family member"* using a *"covered auto"* which is *"owned"* by *"you"*.
  - **D.** If the "insured" or a legal representative of that "insured" settles without "our" written consent. This exclusion **1.D** applies only to settlements with the "owner" or operator of an "uninsured motor vehicle".
  - **E.** While "occupying" any motor vehicle or equipment "owned" by a government unit or agency. The Exclusion 1.E. does not apply to damages that are less than or equal to the minimum limits of uninsured motorist coverage required by Missouri law.
  - F. If that "insured" intentionally causes his or her own "bodily injury".
- 2. This coverage shall not apply directly or indirectly to benefit any insurer or self-insurer under any of the following or similar law:
  - A. Workers' compensation law; or
  - **B.** Disability benefits law.

This exclusion 2 applies to any amount above the minimum limits of uninsured motorist coverage mandated by Missouri law.

**3.** "We" do not provide Uninsured Motorist Coverage for punitive or exemplary damages.

#### LIMIT OF LIABILITY

- 1. The limit of liability shown in the Declarations page for each person for Uninsured Motorist Coverage includes the total of all claims for damages, including, but not limited to, damages for:
  - **A.** Loss of society;
  - **B.** Loss of companionship;
  - C. Loss of services:
  - D. Loss of consortium; or
  - E. Wrongful death;

1000 MO 04 10 Page 12 of 28

arising out of "bodily injury" sustained by any one person in any one "accident". Subject to this limit for each person, the limit of liability shown on the Declarations page for each accident for Uninsured Motorist Coverage is "our" maximum limit of liability for all damages for "bodily injury" resulting from any one "accident".

This is the most "we" will pay regardless of the number of:

- A. "Insureds";
- **B.** Claims made:
- **C.** Lawsuits brought; or
- **D.** Vehicles involved in the "accident".

Regardless of the number of premiums paid, coverage available under this **Part III** may not be added, combined, or stacked to determine the limit of liability available for any one "accident" with respect to an "insured" other than "you" or a "family member".

- 2. The Limits of Liability under this **Part III** coverage will be reduced by all sums paid because of "bodily injury" by or on behalf of any persons or organizations that may be legally responsible, including, but not limited to, all sums paid under **Part I: Liability Coverage**. However, the Limits of Liability under this **Part III** will not be reduced by any sums:
  - A. Paid or payable under Part II: Medical Payments Coverage; or
  - **B.** Any workers' compensation law, disability benefits law or similar law.
- **3.** Any payment made to a person under this **Part III** will reduce any amount that the person is entitled to recover under **Part I: Liability Coverage**.

#### **OTHER INSURANCE**

If there is other applicable uninsured or underinsured motorist coverage, "we" will only pay "our" share of the damages. "Our" share is the proportion that "our" limit of liability provided in this **Part III** bears to the total of all applicable coverage limits. However, any insurance "we" provide with respect to a vehicle that is not a "covered auto" will be excess over any other uninsured motorist coverage.

#### PART IV: COVERAGE FOR PHYSICAL DAMAGE TO AN AUTO

#### INSURING AGREEMENT: COLLISION COVERAGE

- 1. Subject to the limits of liability, if "you" pay the premium for Collision Coverage, "we" will pay for a sudden, direct, and accidental "loss" to:
  - **A.** "Your" "covered auto" for which Collision Coverage has been purchased, as stated in "your" Declarations page;
  - **B.** A "non-owned auto"; or
  - C. A "trailer" titled to "you";

if it overturns or is in a "collision" with another object.

- 2. If there is a "loss" to a "non-owned auto", "we" will provide the broadest Collision Coverage applicable to any of "your" "covered autos".
- **3.** In addition, "we" will pay the reasonable cost to replace any child safety seat damaged in an "accident" to which this coverage applies.

1000 MO 04 10 Page 13 of 28

#### INSURING AGREEMENT: COMPREHENSIVE COVERAGE

- 1. Subject to the limits of liability, if "you" pay the premium for Comprehensive Coverage, "we" will pay for a sudden, direct, and accidental "loss" to:
  - **A.** "Your" "covered auto" for which Comprehensive Coverage has been purchased, as stated in "your" Declarations page;
  - B. A "non-owned auto"; or
  - C. A "trailer" titled to "you".
- 2. Comprehensive Coverage includes, but is not limited to, a "loss" caused by the following:
  - **A.** Missiles or falling objects;
  - **B.** Fire:
  - **C.** Theft or larceny;
  - **D.** Explosion or earthquake;
  - E. Windstorm;
  - **F.** Hail, water, or flood;
  - G. Malicious mischief or vandalism;
  - **H.** Riot or civil commotion;
  - I. Contact with bird or animal; or
  - **J.** Breakage of glass.

If breakage of glass is caused by a "collision", "you" may elect to have it considered a "loss" caused by "collision".

## ADDITIONAL DEFINITIONS FOR PART IV: COVERAGE FOR PHYSICAL DAMAGE TO AN AUTO

- 1. "Collision" means the upset of a "covered auto" or a "non-owned auto" or their impact with another vehicle or object.
  - "Collision" does not include "loss" caused by the following, which shall be considered as "loss" covered by Comprehensive Coverage:
  - **A.** Missiles or falling objects;
  - **B.** Fire:
  - **C.** Theft or larceny;
  - **D.** Explosion or earthquake;
  - E. Windstorm;
  - **F.** Hail, water, or flood;
  - **G.** Malicious mischief or vandalism;
  - **H.** Riot or civil commotion:
  - I. Contact with bird or animal; or
  - **J.** Breakage of glass.
    - If breakage of glass is caused by a "collision", "you" may elect to have it considered a "loss" caused by "collision".
- 2. "Custom parts and equipment" means any equipment, devices, accessories, enhancements, and changes, other than those that are original manufacturer installed, which alter the appearance or performance of a vehicle, and includes, but is not limited to:
  - **A.** Stereo, sound reproducing, sound recording, and television equipment;
  - **B.** Radios, citizens band radios and scanners;
  - C. Personal computers, Internet access, and navigation systems;
  - **D.** Telephones, televisions, and video entertainment systems;

1000 MO 04 10 Page 14 of 28

- **E.** Body, engine, exhaust, or suspension enhancers;
- **F.** Winches, anti-roll, or anti-sway bars;
- **G.** Custom grilles, louvers, side pipes, hood scoops, or spoilers;
- **H.** Custom wheels, tires, or spinners;
- **I.** Custom chrome and paint;
- **J.** Special carpeting or insulation;
- **K.** Furniture or bars:
- L. Height-extending roofs; or
- **M.** Custom murals, paintings, or other decals or graphics.
- **3.** "Diminution in value" means the actual or perceived loss in market value that results from a direct and accidental "loss".
- **4.** "Non-owned auto" means any:
  - A. Private passenger "auto"; or
  - **B.** Pickup or van that has a Gross Vehicle Weight Rating (as determined by the manufacturer) of 10,000 lbs. or less;

that is not "owned" by or furnished or available for the regular use of "you" or any "family member", while in the custody of or being operated by "you" with the permission of its "owner".

#### RENTAL REIMBURSEMENT COVERAGE

- 1. Subject to the limits of liability, if "you" pay the premium for Rental Reimbursement Coverage, "we" will reimburse rental charges incurred when "you" rent an "auto" from a rental agency or auto repair shop due to a "loss" to a "covered auto". This coverage applies only if "you" have purchased both Collision Coverage and Comprehensive Coverage for that "covered auto" and the "loss" is covered under one of those coverages.
  - **A.** The maximum "we" will pay is the daily amount and total incident amount shown on the Declarations page.
  - **B.** If the "loss" is not due to a total theft:
    - (1) Reasonable rental charges will be reimbursed beginning:
      - (a) When "your" "covered auto" cannot be driven due to a "loss"; or
      - (b) If "your" "covered auto" can be driven, when "you" deliver "your" "covered auto" to a vehicle repair shop for repairs due to the "loss".
    - (2) Reasonable rental charge reimbursement will end at the earliest of the following:
      - (a) When "your" "covered auto" has been returned to "you";
      - **(b)** When "your" "covered auto" has been repaired or after a reasonable time in which "your" "covered auto" could have been repaired;
      - (c) When "your" "covered auto" has been replaced;
      - (d) If "your" "covered auto" is deemed by "us" to be a total loss, 48 hours after "we" make an offer to pay the applicable limit of liability under this Part IV; or
      - (e) When "you" incur 30 days of reasonable rental charges.
  - **C.** If the "*loss*" is due to a total theft, reasonable rental charges will be reimbursed beginning 48 hours after the total theft, and ends at the earliest of:
    - (1) When "your" "covered auto" or "non-owned auto" is returned to "you" or its "owner":
    - (2) When "your" "covered auto" or "non-owned auto" has been recovered and repaired or after a reasonable time in which "your" "covered auto" could have been repaired;
    - (3) When "your" "covered auto" or "non-owned auto" has been replaced;

1000 MO 04 10 Page 15 of 28

- (4) If "your" "covered auto" is deemed by "us" to be a total loss, 48 hours after "we" make an offer to pay the applicable limit of liability under this Part IV; or
- (5) When "you" incur 30 days of reasonable rental charges.
- 2. If "you" do not pay a premium for Rental Reimbursement Coverage, "we" will pay for reasonable transportation expenses incurred by "you" if a "covered auto" for which Comprehensive Coverage has been purchased is stolen. "We" will also pay for loss of use damages that "you" are legally liable to pay if a "non-owned auto" is stolen.
  - **A.** Coverage for transportation expenses and loss of use damages begins 48 hours after "you" report the theft to "us" and the police, and ends the earliest of:
    - (1) When the "auto" has been recovered and returned to "you" or its owner;
    - (2) When the "auto" has been recovered and repaired;
    - (3) When the "auto" has been replaced; or
    - (4) When "we" make an offer to settle the loss if the "auto" is deemed to be a total loss by "us".
  - **B.** Coverage for transportation expenses and loss of use damages shall be limited to \$20 per day, subject to a maximum total of \$600 per loss. This additional coverage for transportation expenses and loss of use damages shall not apply if Rental Reimbursement Coverage has been purchased for the stolen "covered auto".
- 3. "You" must provide "us" written proof of "your" reasonable rental charges to be reimbursed.

#### CUSTOM PARTS AND EQUIPMENT COVERAGE

- 1. Subject to the stated limit of liability, if "you" pay the premium for Custom Parts and Equipment Coverage, "we" will pay for a sudden, direct and accidental "loss" to "your" "custom parts and equipment" that is not otherwise covered by Collision Coverage or Comprehensive Coverage, reduced by any applicable deductible shown in the Declarations page.
- 2. With respect to a vehicle for which the Declarations page indicates that Custom Parts and Equipment Coverage applies, "our" limit of liability for "loss" for "custom parts and equipment" will be the lesser of the following:
  - **A.** The actual cash value of the stolen or damaged property;
  - **B.** The amount necessary to repair the property to its pre-loss physical condition;
  - **C.** The amount necessary to replace the property with other property of like kind and quality; or
  - **D.** The applicable limits of liability elected by "you" and shown in the Declarations page.
- **3.** "You" are required to provide written proof of purchase for all "custom parts and equipment". Examples of proof of purchase include receipts listing the parts and cost, bills of sale listing the parts, or cost invoice for the parts listing the cost.

#### TOWING AND LABOR COVERAGE

- 1. Subject to the limit of liability, if "you" pay the premium payment for Collision Coverage and Towing and Labor Coverage, "we" will pay for the following services each time a "covered auto" for which these coverages have been purchased, or a "non-owned auto", is disabled:
  - **A.** Towing;
  - **B.** Tire changing;

1000 MO 04 10 Page 16 of 28

- C. Gas, oil, and water delivery;
- **D.** Battery services; and
- **E.** Lockout services.
- **2.** "We" will only provide Towing and Labor Coverage up to the limit shown in the Declarations page as applicable to that vehicle, and subject to the following:
  - A. "We" will only pay for necessary labor performed at the place of disablement; and
  - **B.** If a "non-owned auto" is disabled, "we" will provide the broadest coverage applicable to any "covered auto" shown in the Declarations page.
- 3. "We" will not pay Towing and Labor Coverage for any of the following:
  - **A.** Installation of products or material not related to the disablement;
  - **B.** Labor not related to the disablement;
  - C. Labor or repair work performed at a service station, garage, or repair shop;
  - **D.** Repeated service calls for a covered disabled vehicle in need of routine maintenance or repair;
  - E. Disablement that results from an intentional or willful act or action by "you", a "family member", or the operator of the disabled "auto"; or
  - F. A "trailer" of any kind.

#### AUTO LOAN/LEASE COVERAGE

- 1. If "you" pay the premium for Auto Loan/Lease Coverage for a "covered auto" and that "covered auto" sustains a total loss, "we" will pay any unpaid amount due on the lease or loan for that "covered auto" reduced by:
  - **A.** The amount paid under **Part IV: Coverage for Physical Damage to an Auto** of the policy; and
  - **B.** Any:
    - (1) Overdue lease/loan payments at the time of the "loss";
    - (2) Financial penalties imposed under a lease for excessive use, abnormal wear and tear, or high mileage;
    - (3) Security deposits not refunded by a lessor;
    - (4) Costs for extended warranties, Credit Life insurance, Health, Accident, or Disability insurance purchased with the loan or lease or refunds due to "you";
    - (5) Carry-over balances from previous loans or leases;
    - (6) Collection or repossession expenses; and
    - (7) Salvage value if "you" retain salvage.
- 2. "Our" payment shall not exceed twenty-five percent (25%) of the actual cash value of the "covered auto" at the time of the total loss. "We" may pay "you" and the lessor or lienholder named on the Declarations page.
- **3.** This coverage only applies for a "covered auto" for which "you" have purchased Auto Loan/Lease Coverage, Collision Coverage, and Comprehensive Coverage.

EXCLUSIONS FOR PART IV: COVERAGE FOR PHYSICAL DAMAGE TO AN AUTO (Read carefully. If any of the exclusions below apply, coverage will not be afforded under Part IV.)

"We" will not provide coverage for:

1000 MO 04 10 Page 17 of 28

- 1. "Loss" to a "covered auto" or any "non-owned auto" that occurs while it is being used as a public or livery conveyance, or used to carry property for compensation or a fee. This Exclusion 1 applies to, but is not limited to, the delivery of magazines, newspapers, food or any other products. However, this Exclusion 1 does not apply to shared-expense car pools.
- **2.** Damage resulting from:
  - **A.** Wear and tear;
  - **B.** Freezing;
  - C. Mechanical or electrical breakdown or failure; or
  - **D.** Road damage to tires.

This Exclusion 2 does not apply if the damage results from the total theft of a "covered auto" or "non-owned auto".

- **3.** "Loss" due to exposure or as a result of:
  - **A.** The discharge or release of radioactive materials or contamination;
  - **B.** A radioactive or nuclear event for which insurance is or can be afforded under a nuclear energy liability insurance policy;
  - C. War (declared or undeclared), including civil war;
  - **D.** Warlike action by the government or other authority using military personnel or agents. This includes action taken to hinder or defend against an actual or expected attack;
  - **E.** Insurrection, rebellion, or revolution; or
  - F. Riot.
- **4.** "Loss" to any electronic equipment that reproduces, receives, or transmits audio, visual, or data signals. This includes, but is not limited to:
  - A. Radios and stereos;
  - **B.** Tape decks;
  - **C.** Compact disk systems;
  - **D.** Navigation systems;
  - **E.** Internet access systems;
  - **F.** Personal computers;
  - **G.** Video entertainment systems;
  - **H.** Telephones;
  - I. Televisions;
  - **J.** Two-way mobile radios;
  - K. Scanners: or
  - L. Citizens band radios.

This Exclusion 4 does not apply to Custom Parts and Equipment Coverage or to electronic equipment that is permanently installed in a "covered auto" or any "non-owned auto" by the automobile's manufacturer.

- 5. "Loss" to tapes, records, disks, or other media used with equipment described in Exclusion 4.
- **6.** "Loss" to equipment designed or used for the detection or location of radar or laser.
- 7. A total loss to a "covered auto" or any "non-owned auto" due to destruction, confiscation, or seizure by governmental or civil authorities.
- 8. "Loss" to facilities or equipment used with "your" "trailer", including, but not limited to:
  - **A.** Cooking, dining, plumbing, or refrigeration facilities;
  - **B.** Awnings or cabanas; and

1000 MO 04 10 Page 18 of 28

- C. Any other facilities or equipment not permanently attached to "your" "trailer".
- **9.** "Loss" to any "non-owned auto" when used by "you" or any "family member" without permission of the "owner" to do so.
- **10.** "Loss" to any custom furnishings or equipment in or upon any "covered auto" or any "non-owned auto". Custom furnishings or equipment include equipment, devices, accessories, enhancements, and changes, other than those which are original manufacturer installed, which alter the appearance or performance of a vehicle. This includes, but is not limited to:
  - **A.** Body, engine, exhaust, or suspension enhancers;
  - **B.** Winches, anti-roll, or anti-sway bars;
  - C. Custom grilles, louvers, side pipes, hood scoops, or spoilers;
  - **D.** Custom wheels, tires, or spinners;
  - **E.** Custom chrome and paint;
  - **F.** Special carpeting or insulation;
  - **G.** Furniture or bars;
  - **H.** Height-extending roofs; or
  - I. Custom murals, paintings, or other decals or graphics.

This Exclusion 10 does not apply to:

- **A.** "Loss" to "custom parts or equipment" to which Custom Parts and Equipment Coverage applies; or
- **B.** To a cap, cover, or bed-liner in or upon any "covered auto" that is a pickup.
- 11. "Loss" to any "non-owned auto" being maintained or used by any person while employed or otherwise engaged in the "business" of:
  - **A.** Selling or leasing;
  - B. Repairing;
  - C. Servicing;
  - D. Testing;
  - **E.** Delivering;
  - **F.** Cleaning:
  - **G.** Storing;
  - **H.** Parking; or
  - **I.** Towing;

vehicles designed for use on public highways.

- **12.** "Loss" sustained while a "covered auto" or "non-owned auto" is being used in practicing or preparing for any prearranged, organized, or spontaneous street racing, speed, distance contest, stunting, or demolition contest activity.
- **13.** "Loss" to any vehicle located inside a facility designed for racing or high performance driving for the purpose of:
  - **A.** Competing in any prearranged or organized racing, stunting, or speed contest;
  - **B.** Practicing or preparing for any prearranged or organized racing or speed contest; or
  - **C.** Participating in any racing school, driving school, driver training, skills training, race driving experience, or racing adventure program.
- **14.** "Loss" to, or loss of use of, a "non-owned auto" rented by:
  - **A.** "You": or
  - **B.** Any "family member";

1000 MO 04 10 Page 19 of 28

if a rental vehicle company is precluded from recovering such "loss" or loss of use from "you" or that "family member" pursuant to the provisions of any applicable rental agreement or state law.

- 15. "Loss" to a "covered auto" or "non-owned auto" for "diminution in value".
- **16.** "Loss" to a "covered auto", "non-owned auto", or "trailer" that is intended or is caused intentionally by a willful act by "you", a "family member", its "owner", or any insured or at the direction of "you", a "family member", its "owner" or any insured, even if the actual damage is different from the intended or expected damage.
- **17.** "Loss" to a "covered auto", "non-owned auto", or "trailer" resulting from the intentional discharge, dispersal, or release of radioactive, nuclear, biological, chemical, or other hazardous materials, for any purpose other than its safe and useful purpose.
- **18.** "Loss" to a "covered auto", "non-owned auto", or "trailer" while it is leased or rented to others, or provided in exchange for any form of compensation.
- **19.** "Loss" to a "covered auto" or "trailer" while it is in the care, custody, or control of anyone engaged in the "business" of selling the "covered auto" or "trailer".
- 20. "Loss" to personal property that is not permanently attached to the "covered auto", "non-owned auto", or "trailer".

#### LIMIT OF LIABILITY

- 1. "Our" limit of liability for "loss" will be the lesser of the:
  - **A.** The limit of liability shown on "your" Declarations page;
  - **B.** Actual cash value of the stolen or damaged property;
  - C. Amount necessary to repair the property to its pre-loss physical condition; or
  - **D.** Amount necessary to replace the property with other property of like kind and quality. However, the most "we" will pay for "loss" to:
  - **A.** Electronic equipment that reproduces, receives, or transmits audio, visual, or data signals, and which is permanently installed in the "auto" but not by the "auto" manufacturer or in the factory, is \$1,000, unless increased coverage is purchased;
  - **B.** A "trailer" is \$1,000.
- 2. An adjustment for depreciation and physical condition, which may also be referred to as betterment, wear and tear, or prior damage, will be made in determining actual cash value in the event of a total loss.
- **3.** If a repair or replacement results in better than like kind or quality, "we" will not pay for the amount of the betterment.
- **4.** Any payment for damaged property will be reduced by the applicable deductible shown on "your" Declarations page and by the salvage value if "you" or the "owner" retain the salvaged property.
- **5.** If coverage applies to a "non-owned auto", "we" will provide the broadest coverage applicable to any "auto" shown on the Declarations page. However, the highest deductible on any "covered auto" shall apply.

1000 MO 04 10 Page 20 of 28

- **6.** In determining the amount necessary to repair damaged property, the amount to be paid by "us" will be based on the cost of repair or replacement parts and equipment which may be new, reconditioned, remanufactured, or used, including, but not limited to:
  - A. Original manufacturer parts or equipment; and
  - **B.** Non-original manufacturer parts or equipment.
- 7. No one will be entitled to duplicate payments for any elements of damages under this policy or any other source.
- 8. Payment under **Part IV** due to theft of an "auto" is conditioned upon transfer of the title to "us" if "we" make a demand for the title.
- **9.** If "you" agree to have a damaged windshield repaired, "we" shall have no duty to replace that windshield or pay any other amount with regard to that windshield "loss" after repair.

#### PAYMENT OF LOSS

- "We" may, at "our" expense, return any stolen property to:
- **1.** "You"; or
- **2.** The address shown on the Declarations page.

If "we" return stolen property, "we" will pay for any damage resulting from the theft. "We" may keep all or part of the property at an agreed or appraised value.

"We" may pay for a "loss" in money or repair or replace the damaged or stolen property. If "we" pay for "loss" in money, "our" payment will include the applicable sales tax for the damaged or stolen property.

#### LOSS PAYABLE CLAUSE

- 1. A "loss" or damage under this policy shall be paid, as interest may appear, to "you" and the loss payee shown on the Declarations page. However, with "your" consent, "we" may pay a repair facility directly for the repair of a partial loss covered under this Part IV.
- 2. If we determine that fraud, misrepresentation, material omission, or an intentional act causing damage was committed by or at the direction of "you" or a "family member", or the "loss" is not otherwise covered under the terms of this policy, the interest of the loss payee will not be protected.
- 3. "We" reserve the right to cancel or nonrenew this policy, and any cancellation or nonrenewal shall terminate all agreements as to the loss payee's interest. "We" will give the same notice of cancellation or nonrenewal to the loss payee as "we" give to the named insured shown on the Declarations page. When "we" pay the loss payee, "we" shall, to the extent of payment, be subrogated to the loss payee's rights of recovery.

#### NO BENEFIT TO BAILEE

Coverage provided by this insurance policy shall not directly or indirectly benefit any carrier or other bailee for hire.

1000 MO 04 10 Page 21 of 28

#### OTHER SOURCES OF RECOVERY

When there are other sources of recovery or applicable insurance, "we" will pay only "our" share of the "loss". "Our" share is the proportion that "our" limit of liability bears to the total of all applicable limits. However, any insurance "we" provide with respect to a "non-owned auto" shall be excess over any other collectible source of recovery, including, but not limited to:

- 1. Any coverage provided by or to the "owner" of the "non-owned auto";
- 2. Any other applicable physical damage insurance or self-insurance; or
- **3.** Any other source of recovery applicable to the "loss".

#### APPRAISAL

- 1. If "we" and "you" do not agree on the amount of "loss", either party may demand an appraisal of the "loss". If a demand is made, each party will select a competent and impartial appraiser. The two appraisers will select an impartial and qualified umpire. Each appraiser will state separately the actual cash value and the amount of loss. In the event of a disagreement, they will submit their differences to the umpire. A decision agreed to by any two will be binding. Each party will:
  - A. Pay its chosen appraiser; and
  - **B.** Bear the expenses of the appraisal and umpire equally.
- 2. Neither party waives any rights under this policy by agreeing to an appraisal.

#### PART V: INSURED'S DUTIES AFTER AN ACCIDENT OR LOSS

- "We" have no duty to provide coverage under this policy if any insured fails to comply with the following duties:
- **1.** "We" must be notified promptly of how, when, and where the "accident" or "loss" happened. Notice should also include:
  - **A.** The names and addresses of any injured persons and of any witnesses;
  - **B.** All facts and circumstances, including weather conditions and a description of injuries; and
  - **C.** The license plate numbers and descriptions of the vehicles involved.
- 2. "You", members of "your" household, and any person seeking any coverage must:
  - **A.** Cooperate with "us" in the investigation, settlement, and defense of any claim or lawsuit.
  - **B.** Promptly send "us" copies of any notices or legal papers received in connection with the "accident" or "loss".
  - C. Submit, as often as "we" reasonably require, to physical exams paid for by "us" and conducted by doctors or medical providers "we" select.
  - **D.** Allow "us" to take signed and recorded statements, including statements and examinations under oath, and answer all questions "we" ask as often as "we" may reasonably require. "We" may require that statements and examinations be conducted outside of "your" presence or the presence of witnesses or other persons seeking coverage or benefits under this policy.
  - E. Authorize "us" to obtain:
    - (1) Medical records and reports:
    - (2) Data contained in an Event Data Recorder or similar device;

1000 MO 04 10 Page 22 of 28

- (3) Employment and wage records; and
- (4) Other relevant records, including, but not limited to:
  - (a) Electronic records:
  - **(b)** Business and financial records;
  - (c) Audio and video recordings;
  - (d) Phone records including cellular records;
  - (e) Computer records;
  - (f) Current and prior insurance claims records;
  - (g) Global Positioning System (GPS) data records; and
  - (h) Loss payee records.
- **F.** Submit a proof of loss when required by "us", and within 30 days or less from the date that "we" provide "you" our proof of loss form.
- **3.** A person seeking Coverage for Physical Damage to an Auto must also:
  - **A.** Take reasonable steps after the "loss" to protect the "covered auto" or "non-owned auto" and their equipment from further "loss". "We" will pay reasonable expenses incurred to do this.
  - **B.** Promptly notify the police if a "covered auto" or "non-owned auto" is stolen.
  - **C.** Permit "us" to inspect, photograph, and appraise the damaged property before its repair or disposal.
  - **D.** Authorize "us" to move the damaged "auto" and/or "trailer" to a storage facility of "our" choice at "our" expense.

#### PART VI: GENERAL PROVISIONS APPLICABLE TO ALL COVERAGE

#### BANKRUPTCY

Bankruptcy or insolvency of "you", a "family member" or any other person who is an "insured" under Part I shall not relieve "us" of any obligations under this policy.

#### **CHANGES**

- 1. This policy, "your" Application, the terms and conditions "you" have expressly agreed to, the Declarations page, as may be amended, and Endorsements issued by "us", contains all the agreements between "you" and "us". Its terms may not be changed or waived except by an endorsement issued by "us".
- 2. If there is a change to the information used to calculate the policy premium, "we" may adjust "your" premium. Changes during the policy term that may result in a premium increase or decrease include, but are not limited to, changes in:
  - **A.** The number, type, or use classification of insured vehicles;
  - **B.** Operators using insured vehicles;
  - C. The place of principal garaging of insured vehicles; or
  - **D.** Coverage, deductible, or limits.

If a change resulting from Provision 1 or 2 above requires a premium adjustment, "we" will make the premium adjustment in accordance with "our" rating rules.

3. If "we" make a change which broadens coverage under this edition of "your" policy without an additional premium charge, then that change will automatically apply to "your" policy as of the date "we" implement the change in "your" state. This Provision 3 does not apply to

1000 MO 04 10 Page 23 of 28

changes implemented with a general program revision that includes both broadenings and restrictions in coverage, whether that general program revision is implemented through introduction of:

- A. A subsequent edition of "your" policy; or
- **B.** An Amendatory Endorsement.

#### CONCEALMENT OR MISREPRESENTATION

This policy was issued in reliance upon the information provided on "your" insurance application. "We" may void this policy if "you" or an "insured" person:

- 1. Made incorrect statements or representations to "us" with regard to any material fact or circumstance:
- 2. Concealed or misrepresented any material fact or circumstance; or
- 3. Engaged in fraudulent conduct at the time of application.

Except for claims made by innocent third parties for coverage up to the "minimum limits", "we" may void this policy due to an intentional misrepresentation, concealment, or an incorrect statement of a material fact in connection with a claim, even after the occurrence of an "accident" or "loss". This means that "we" will not be liable for any claims or damages that would otherwise be covered. If "we" void a policy in accordance with this provision it will be voided from its inception.

"We" do not provide coverage or benefits for any person who has intentionally concealed or intentionally misrepresented material facts in connection with any "accident" or "loss" for which coverage or benefits are sought under this policy.

#### LEGAL ACTION AGAINST US

- 1. No legal action may be brought against "us" until there has been full compliance with all the terms of this policy. In addition, under Part I: Liability Coverage, no legal action may be brought against "us" until:
  - **A.** "We" agree in writing that the person who is an "insured" under Part I has an obligation to pay; or
  - **B.** The amount of that obligation has been finally determined by judgment after trial.
- 2. No person or organization has any right under this policy to bring "us" into any action to determine the liability of a person who is an "insured" under Part I.
- **3.** There can be no abandonment to "us" of any "auto" or "trailer". "We" have no duty to preserve or retain salvage for any purpose, including for use as evidence in any civil or criminal proceeding.

#### **OUR RIGHT TO RECOVER PAYMENT - SUBROGATION**

- 1. If "we" make a payment under this policy and the person to or for whom payment was made has a right to recover damages from another, "we" shall be subrogated to that right, to the extent of "our" payment. That person shall do:
  - A. Whatever is necessary to enable "us" to exercise "our" rights; and
  - **B.** Nothing after an "accident" or "loss" to prejudice "our" rights.

1000 MO 04 10 Page 24 of 28

- 2. If the "insured" has been paid by "us" under Part III: Uninsured Motorist Coverage, or Part IV: Coverage For Physical Damage To An Auto, and the "insured" also recovers from another, the amount recovered will be held by the "insured" in trust for "us" and reimbursed to "us" to the extent of "our" payment. If "we" are not reimbursed, "we" may pursue recovery of that amount directly against that "insured".
- **3.** If "we" make a payment under this policy for **Underinsured Motorist Coverage**, "we" are entitled to all the rights of recovery that the "insured" has against another, after a judgment has been rendered by a court of law.
- **4.** If the "*insured*" recovers from another without "*our*" written consent, the "*insured*'s" right to payment under any affected coverage will no longer exist.
- 5. If "we" seek recovery from a liable party, "we" will attempt to recover any applicable deductible unless "you" ask "us" not to pursue the deductible, and "you" agree to be bound on a pro rata basis to any compromise settlement agreement entered into by "us" with the liable party or the outcome of any arbitration "we" enter into for those sums. "We" have no obligation to pursue recovery against another for any "loss" not covered by this policy.
- **6.** "We" reserve the right to settle the deductible or property damage claims against the responsible parties for less than the full amount. "We" reserve the right to incur reasonable expenses and attorney fees in pursuit of the recovery.
- 7. If the total recovery is less than the total of "our" payment and the deductible, "we" will reduce reimbursement of the deductible by the proportion that the actual recovery bears to the total of "our" payments and the deductible. Reimbursement of the deductible will also be reduced by a proportionate share of expenses and attorney fees incurred in connection with those recovery efforts.

#### POLICY PERIOD AND TERRITORY

- 1. This policy applies only to "accidents" and "loss" that occur:
  - **A.** After the effective date and time shown in the Declarations page, or the time this policy was purchased, whichever is later;
  - **B.** After it becomes effective but prior to cancellation, termination or 12:01 a.m. on the expiration date shown on the Declarations page, whichever is earlier; and
  - **C.** Within the policy territory.
- **2.** The policy territory is:
  - A. The United States of America, its territories or possessions;
  - B. Puerto Rico; and
  - C. Canada.

This policy also applies to "loss" and "accidents" involving a "covered auto" while it is being transported between ports within the policy territory.

**3.** No coverage is provided under this policy for any "accident" or "loss" arising out of the use or maintenance of any vehicle or "trailer" in the Republic of Mexico.

1000 MO 04 10 Page 25 of 28

#### **TERMINATION**

#### 1. Cancellation

This policy may be cancelled during the policy period as follows:

- **A.** "You" may cancel by:
  - (1) Returning this policy to "us";
  - (2) Giving "us" advance written notice of the date cancellation is to take effect; or
  - (3) Giving "us" advance notice to by any other method "we" agree to accept.
- **B.** "We" may cancel by mailing or delivering to the named insured shown in the Declarations page at the address last known by "us":
  - (1) At least 10 days notice:
    - (a) If cancellation is for nonpayment of premium; or
    - **(b)** If notice is mailed or delivered during the first 60 days this policy is in effect and this is not a renewal or continuation policy; or
  - (2) At least 30 days notice by United States Post Office certificate of mailing.
- **C.** After this policy is in effect for 60 days, or if this is a renewal or continuation policy, "we" will cancel only:
  - (1) For nonpayment of premium; or
  - (2) If "your" driver's license has been revoked. This must have occurred:
    - (a) During the policy period; or
    - **(b)** Since the last anniversary of the original effective date if the policy period is other than 1 year; or

However, in the event more than one person is a named insured shown in the Declarations page, and only one named person's driver's license has been suspended or revoked, "we":

- (1) May not cancel this policy; but
- (2) May issue an exclusion providing that coverage will not be afforded to that named person under the terms of this policy while that person is operating "your" "covered auto" during any period of suspension or revocation.

#### 2. Nonrenewal

If "we" decide not to renew or continue this policy, "we" will mail or deliver notice to the named insured shown in the Declarations page at the address last known by "us". Notice will be mailed or delivered at least 30 days before the end of the policy period. Subject to this notice requirement, if the policy period is other than 1 year, "we" will have the right not to renew or continue it only at each anniversary of its original date.

#### 3. Automatic Termination

- **A.** If "we" offer to renew or continue, and "you" or "your" representative reject the renewal offer or do not accept or pay the premium to renew the policy when due, this policy will automatically terminate at the end of the current policy period. Failure to pay the required renewal or continuation premium when due shall mean that "you" have not accepted "our" offer.
- **B.** If "you" obtain other insurance on a "covered auto", any similar insurance provided by this policy will terminate as to that "auto" on the effective date of the other insurance.
- **C.** If a "covered auto" is sold, assigned, gifted or transferred to anyone other than a "family member", the insurance "we" provide for that "auto" shall automatically terminate at the time it is sold, assigned, gifted or transferred.

1000 MO 04 10 Page 26 of 28

#### 4. Other Termination Provisions

- **A.** "We" may deliver any notice electronically instead of mailing it. Proof of mailing or delivery of any cancellation notice or nonrenewal notice shall be sufficient proof of notice.
- **B.** As a condition of the issuance of this policy, "you" have consented to all notices and communication from "us" to "you" being sent via email or by other electronic means in lieu of any other method, and that "our" transmittal of any notice or communication to "you" via e-mail or via other electronic means shall have the same force and effect as if provided in writing and sent to "you" via U.S. Mail with proof of mailing.
- **C.** If this policy is cancelled, "we" will send "you" any premium refund due to "you" within a reasonable period of time. "Our" making of a refund is not a condition of cancellation.
- **D.** The effective date of cancellation stated in a notice shall become the end of the policy period.

#### **PAYMENT OF PREMIUM**

- 1. If "your" initial premium payment for the first policy period is by e-check, draft, credit card or any remittance other than cash, coverage under this policy is conditioned upon that e-check, draft, credit card or remittance being honored by the bank or other financial institution when it is presented for payment. If the e-check, draft, credit card, or remittance is not honored, "we" may deem this policy void from its inception, as if it was never issued. This means that "we" will not be liable under this policy for any claims or damages that would be covered if that e-check, draft, credit card, or remittance had been honored when presented by "us" for payment.
- 2. "We" do not waive any of "our" rights if "we" process a deposit after the due date so that "we" may issue a refund to "you" when the policy is cancelled.
- 3. If a premium payment made by e-check draft, credit card or any remittance other than cash, is subsequently not honored or a chargeback is processed, thereby depriving "us" of any premium from policy inception, "we" may deem this policy void from its inception, as if it was never issued. This means that "we" will not be liable under this policy for any claims or damages that would be covered if that e-check, draft, credit card, or remittance had been honored and not subjected to chargeback or reversal when presented by "us" for payment or any time thereafter.

#### TRANSFER OF YOUR INTEREST IN THIS POLICY

- 1. "Your" rights and duties under this policy may not be assigned without "our" written consent. However, if a named "insured" shown in the Declarations page dies, coverage will be provided for:
  - **A.** The surviving spouse if a resident in the same household at the time of death. Coverage applies to the spouse as if a named "*insured*" shown in the Declarations page; and
  - **B.** The legal representative of the deceased person as if a named "*insured*" shown in the Declarations page. This applies only with respect to the representative's legal responsibility to maintain or use a "*covered auto*".
  - 2. Coverage will only be provided until the end of the policy period.

1000 MO 04 10 Page 27 of 28

#### **CONFORMITY WITH STATUTE**

Any provision of this policy that conflicts with a statute of the state "you" listed on "your" application as "your" garaging address shall be changed to conform to such law.

#### TWO OR MORE AUTO POLICIES

If this policy and any other auto insurance policy issued to "you" by "us" apply to the same "accident", the maximum limit of "our" liability under all the policies shall not exceed the highest applicable limit of liability under any one policy.

### MISSOURI PROPERTY AND CASUALTY INSURANCE GUARANTY ASSOCIATION COVERAGE LIMITATION

The Missouri Property and Casualty Insurance Guaranty Association will pay claims covered under the Missouri Property and Casualty Insurance Guaranty Association Act if "we" become insolvent. "We" are required to notify "you" that the following limitations apply:

- 1. Claims covered by the Association do not include a claim by or against an insured of an insolvent insurer if that insured has a "net worth" of \$25 million or more on the date the insurer becomes insolvent.
- 2. "Net worth" means the total assets of a person less the total liabilities against those assets.
- **3.** The Association's obligation includes only the amount of each covered claim which is less than \$300,000.
- **4.** The Association will not:
  - **A.** Be obligated to an insured or claimant in excess of the limits of liability of the policy from which the claim arises; or
  - **B.** Return to the insured any unearned premium in excess of \$25,000.

#### **OFFICER'S SIGNATURE**

gory CTolman

"We" have caused this policy to be signed by "our" President and nothing herein shall be held to vary, waive or extend any of the terms, conditions, agreements or limitations of this policy other than as stated herein.

Gary C. Tolman President

1000 MO 04 10 Page 28 of 28